

## Terms and Conditions of Entry

### Ramsay Pharmacy \$500 in Loyalty Bonus Points

1. Information on how to enter forms part of these conditions of entry. Participation in this promotion constitutes acceptance of these conditions of entry.
2. Entry is open only to Australian residents aged 18 years. Officers, employees, agents, representatives and subcontractors of the Promoter, the Promoter's Franchisees, the Promotion Agent or any of their Related Bodies Corporate (as defined under s50 of the Corporations Act 2001 (Cth)) and their immediate families are not eligible to enter.
3. The promotion commences at 12.01am (AEST) 07/11/2024 and closes 11:59pm(AEST) 08/12/2024 ("Promotion Period").
4. To enter, you must a) Make a purchase of any product featured in our Christmas gifting catalogue in store by visiting Ramsay Pharmacy ; b) Scan your better rewards loyalty member card; c) have up to date contact details on your rewards account
5. Multiple entries are permitted. Entries will be entered from each transaction
6. Entries must be received by the Promoter during the Promotion Period. The Promoter accepts no responsibility for any problems or technical malfunction of any communication network or for any late, lost, incomplete, incorrectly submitted, delayed, illegible, corrupted, or misdirected entries, claims or correspondence whether due to error, omission, alteration, tampering, deletion, theft, destruction, transmission interruption, communications failure or otherwise. The Promoter has no control over telephone communications, networks or lines and accepts no responsibility for any problems associated with them, whether due to traffic congestion, technical malfunction or otherwise. The Promoter is not liable for any consequences of user error including (without limitation) any costs incurred.
7. Prize Draw:  
The prize draw will be held on Friday, 13<sup>th</sup> December 2024 at 5pm at 200 Creek Street Spring Hill QLD 4000.  
There is 1 Prize of \$500 in Loyalty Bonus Points available to win. There will be 1 winner of the \$500 in Loyalty Bonus Points.
8. The first valid entry, being entry, which comply with these condition of entry, randomly drawn by digital draw will win \$500 in Loyalty Bonus Points. The Promoter's decision is final, and the Promoter shall not be required to provide written reasons for its decision.
9. The total prize pool for the promotion is valued at AUD \$500
10. The Prize is not transferable or exchangeable and cannot be redeemed for cash. If for any reason a prize is not available, the Promoter reserves the right to substitute another item for it, in its sole discretion, of equal or higher value, subject to the approval of the gaming authorities in the relevant state, where relevant. The Promoter accepts no responsibility for

the use of any prizes won. The prize winner accept all responsibility for the use of the \$500 in Loyalty Bonus Points won and agrees to abide by the separate Terms and Conditions of use of the \$500 in Loyalty Bonus Points.

11. The winner will be notified by the 16<sup>th</sup> December 2024. Winner will be notified in writing by email, or by phone if an email address is not registered. In order to accept or claim the prize, the winner must respond to the Promoter's email or contact the Promoter by telephone within 4 weeks of the prize draw.

12. If a winning entry is deemed by the Promoter, not to comply with these conditions of entry, the entry will be disqualified and discarded, and a new winner of that prize will be determined by drawing a further entry on the same day. The Promoter's decision is final, and the Promoter shall not be required to provide written reasons for its decision.

13. The Promoter may, in its sole discretion, disqualify entries from, and prohibit further participation in this Promotion by, any person who tampers with or benefits from any tampering with the entry process or with the operation of the Promotion or acts in violation of these conditions, acts in a disruptive manner or acts with the intent to annoy, abuse, threaten or harass any other person.

14. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of infection by computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, technical failures or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion, or invalidate any affected entries, subject to the approval of the gaming authorities in each state and territory, where required.

15. The Promoter, the Promoter's Franchisees, the Promotion Agent, their Related Bodies Corporate and each of their Personnel will not be liable for any damage, loss, action, proceeding, cost (including legal fees on a solicitor/client basis), expense, personal injury, death, or liability incurred by the person concerned, however it arises and whether is present or future, fixed or unascertained, actual or contingent (including, without limitation, indirect, special or consequential loss or loss of profits, loss of business, loss of revenue, loss of opportunity, loss of anticipated savings, loss of or corruption of data, damage to reputation and capital and financing costs), arising out of or in connection with this Promotion or accepting or using a prize, except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).

16. The \$500 in Loyalty Bonus Points will be added to winners Loyalty Account once the winner has claimed the prize.

17. In the event of a prize not being accepted or claimed within 4 weeks of the prize draw, the relevant prize winner's entry will be deemed invalid, and the Promoter reserves the right to conduct such further draws on the 10<sup>th</sup> January 2025 at 5pm (Brisbane time) at the same location as the original draws as are necessary to distribute the prize, subject to any written directions given by any relevant authority.

18. The Promoter accepts no responsibility for any tax implications that may arise from the prize winnings. Independent financial advice should be sought. Where the operation of this Promotion results in, for GST purposes, supplies being made for non-monetary consideration, entrants agree to follow the Australian Taxation Office's stated view that where the parties are at arm's length, goods and services exchanged are of equal GST inclusive market values.

19. All entries will be the property of the Promoter. The information entrants provide will be used by the Promoter for the purpose of conducting this Promotion. The Promoter may disclose entrants' personal information to its franchisees, contractors and agents to assist in conducting this Promotion and to enable entrants to redeem their prize, or communicating with entrants and to State and Territory gaming authorities and winner's name may be published as required under the relevant legislation. The Promoter is bound by the Australian Privacy Principles (APPs) under the Privacy Act 1988. Entrants can request access to the personal information the Promoter holds about them in accordance with the Promoters Privacy Policy.

20. The Promoter is Ramsay Pharmacy Retail Services Pty Ltd ABN 58 169 850 131 of 200 Creek Street, Brisbane, QLD 4000, Contact number: 07 3215 1291.